Where Artificial Intelligence Meets Real-World Impact

Safe & Secure Technology

Designed for the Public Sector

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solutions

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Speakers

Euna Grants

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Understanding AI

- What AI is (and isn't)
- How it works in simple terms
- AI you probably use
- Why it matters for public sector teams

What is AI?

Artificial Intelligence = software that learns and adapts from data
- Not just rules-based
- Learns from examples
- Improves over time

How AI Assists?

Automation → handles repetitive steps

Prediction → forecasts trends and outcomes

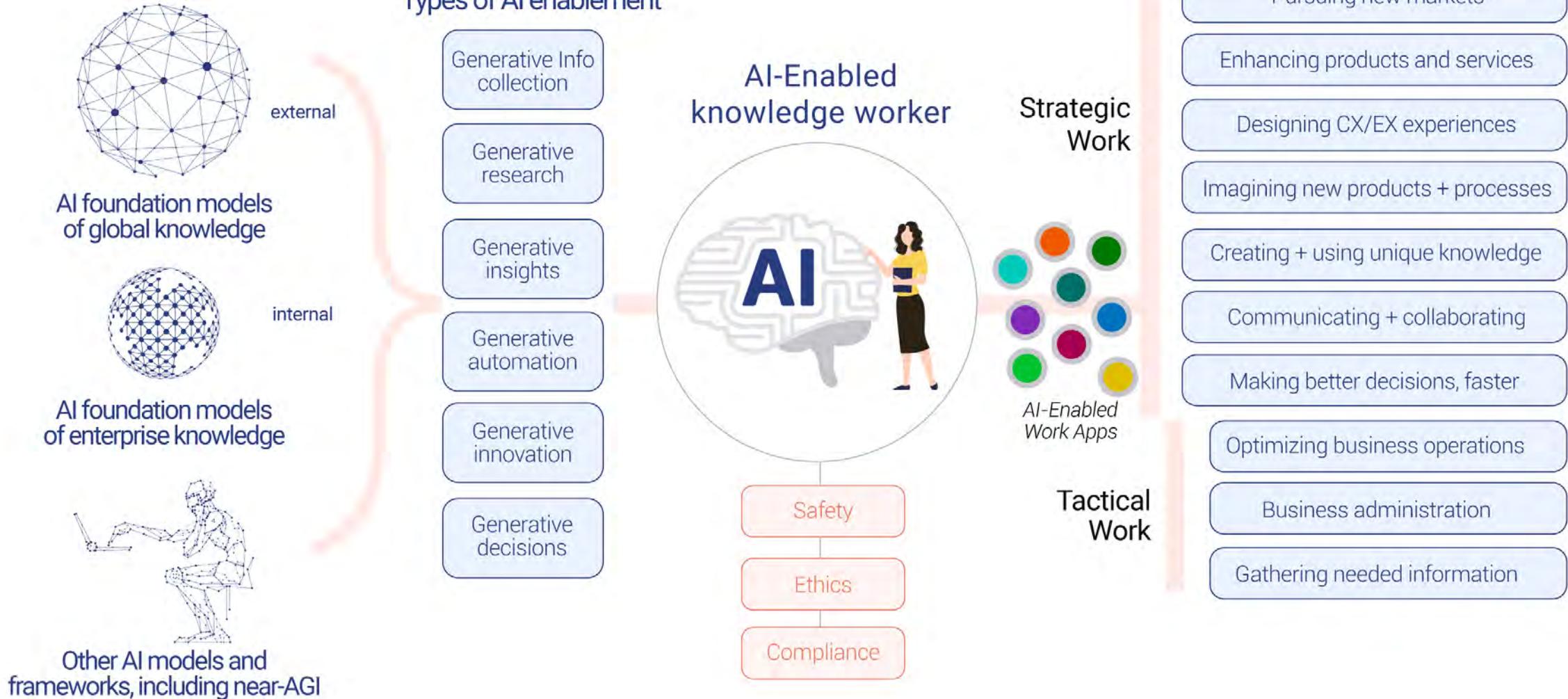**Generation** → creates text, summaries, or insights

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AI You Already Use Every Day

Category		Examples
Grammar & spell checkers	→	Microsoft Word Editor, Grammarly, Google Docs autocorrect
Autocomplete in emails and text	→	Gmail Smart Compose, Outlook Predictive Text
Fraud detection in banking	→	Visa/Mastercard fraud alerts, Bank of America transaction monitoring
Maps predicting travel times	→	Google Maps, Apple Maps → live traffic + history for ETA forecasts
Streaming and shopping recommendations	→	Netlfix "Because you watched...", Spotify Discover Weekly, Amazon recommendations
Generative AI assistants	→	Chat GPT, Copilot in Microsoft 365

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Generative AI Reshaping the future

How Artificial Intelligence will reshape the workplace and employee experience

external
AI foundation models of global knowledge

internal
AI foundation models of enterprise knowledge

Other AI models and frameworks, including near-AGI

Types of AI enablement

- Generative Info collection
- Generative research
- Generative insights
- Generative automation
- Generative innovation
- Generative decisions

AI-Enabled knowledge worker

AI

- Safety
- Ethics
- Compliance

AI-Enabled Work Apps

Strategic Work

- Pursuing new markets
- Enhancing products and services
- Designing CX/EX experiences
- Imagining new products + processes
- Creating + using unique knowledge
- Communicating + collaborating
- Making better decisions, faster

Tactical Work

- Optimizing business operations
- Business administration
- Gathering needed information

How does Generative AI work?

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AI in the Public Sector

The State of AI in Local Governments

Bridging the gap between AI adoption and preparedness.

65%

of public sector IT leaders feel their orgs are unprepared for AI

33%

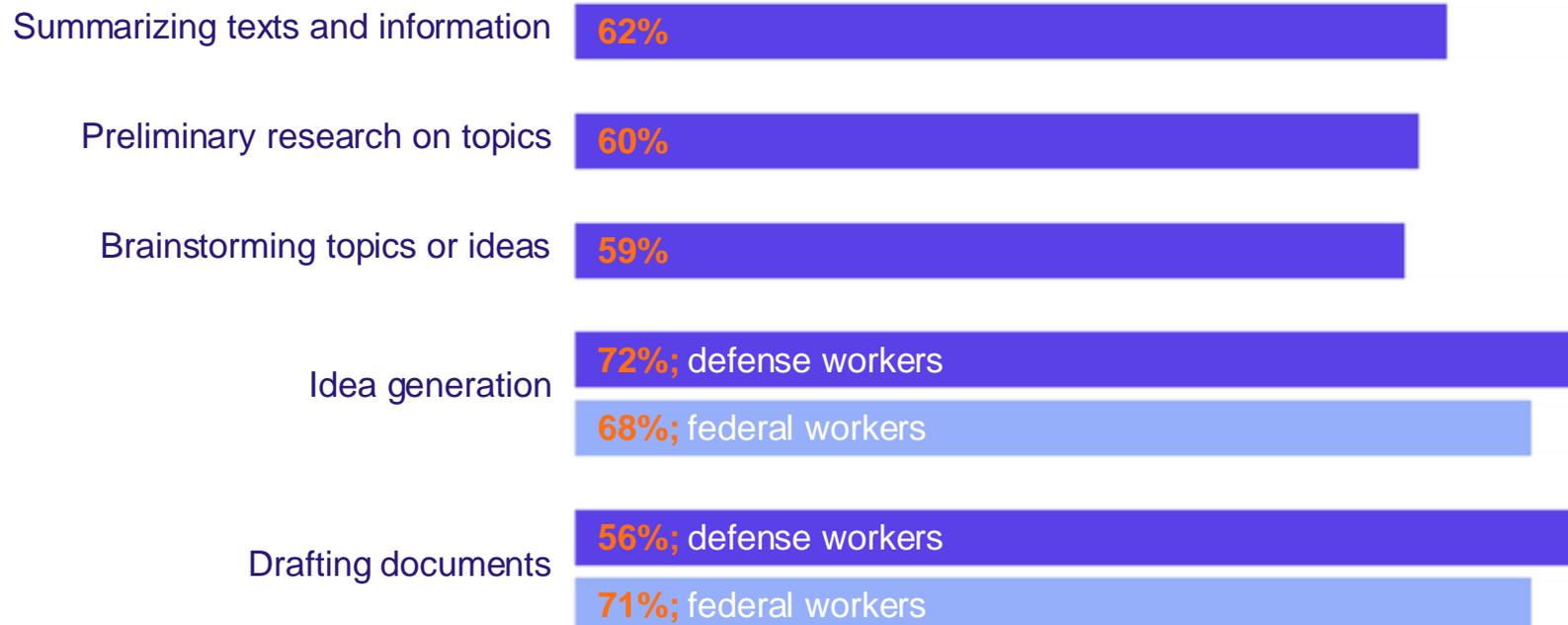Report a lack of AI training at their agency

94%

94% foresee an increase in AI usage in next 1-2 years

Source: EY Pulse Survey 2024

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Adoption of AI in the Public Sector

Daily use of AI

Public Sector 51% 49%

Federal 64% 34%

■ Yes; I use AI daily ■ No; I do not use AI daily

Generative AI usage

Summarizing texts and information 62%

Preliminary research on topics 60%

Brainstorming topics or ideas 59%

Idea generation
72%; defense workers
68%; federal workers

Drafting documents
56%; defense workers
71%; federal workers

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AI Across the Financial Suite

- Our vision
- Where AI is already helping

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AI VISON

AI that reduces manual work, strengthens transparency, and empowers public sector teams to focus on what matters most: serving their communities.

Efficiency & Automation

- Eliminate repetitive, manual tasks
- Free up staff time for higher-value work

Insights & Decision Support

- Surface trends, forecasts, and risk earlier
- Support more informed, confident decisions

Transparency & Trust

- Make information easier to understand and share
- Build trust through clarity and accessibility

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Grants

AI VISON

AI tools that modernizes grants management, drives efficiency, and facilitates insight-backed decision-making.

Smarter Efficiency

- Automate manual grants management steps
- Reduce the time and effort across the grant cycle

Clearer Insights

- Highlight trends, and create smarter decision flows earlier in the process

Transparent Communication

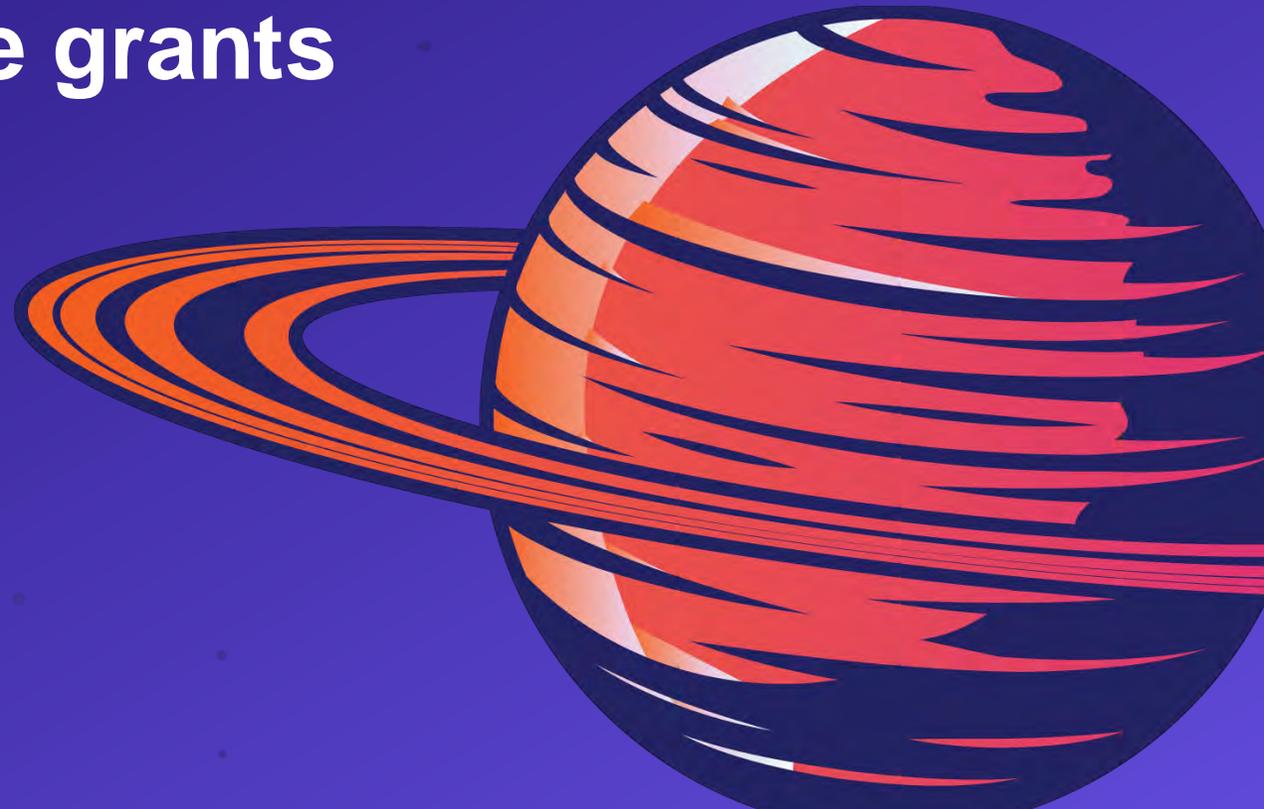- Make information more accessible for stakeholders and break down silos

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Shaping the Future Together

Your chance to shape where Euna takes AI — both for your teams and your communities.
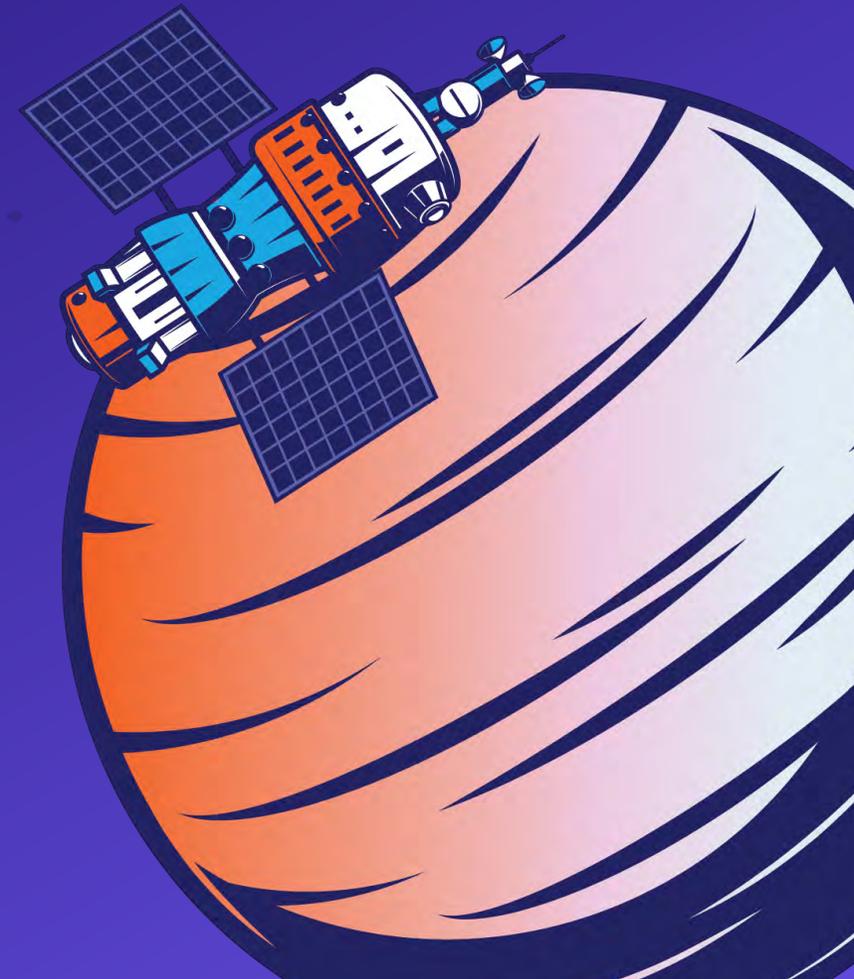
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Are you currently using AI to support any aspect of the grants process? If so, how?

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What are your biggest concerns about incorporating AI into your process? What (if anything) excites you most about integrating AI?

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What grants management tasks take up the most manual effort today?

(e.g., data entry, finding grants, pulling reports)

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Which parts of the grants lifecycle frustrate you the most?

(e.g., ensuring compliance, building reports, creating workflows, getting alignment and buy in)
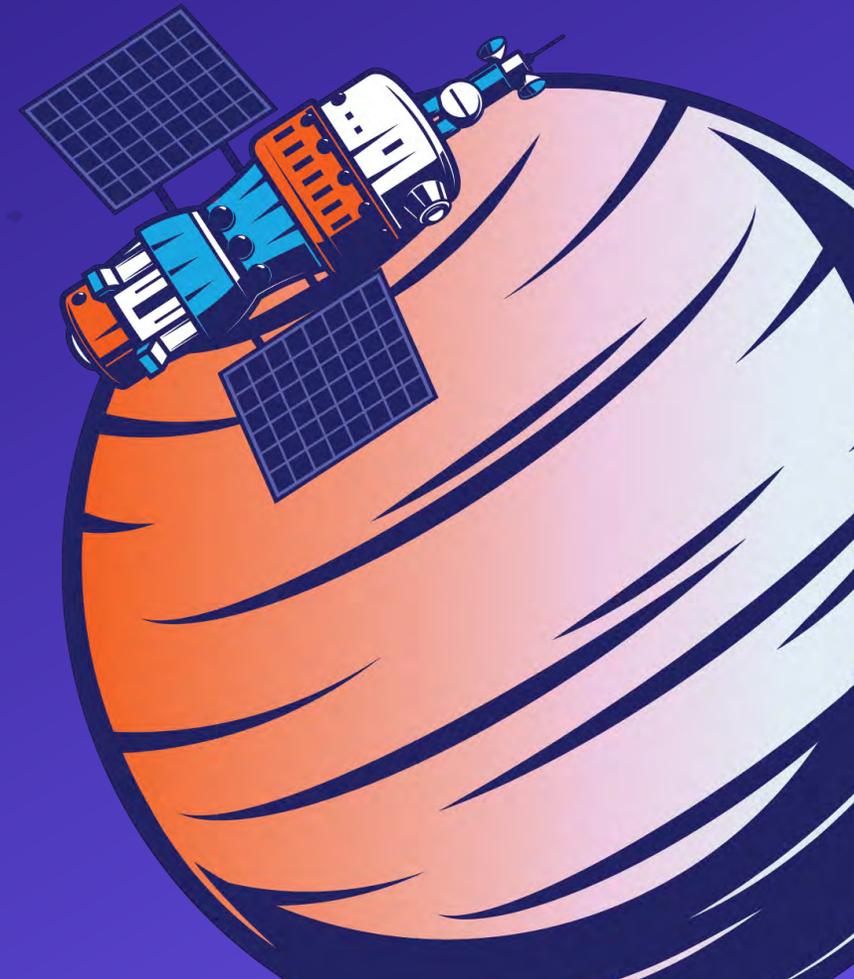
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What's the most challenging part about communicating your grants process or data with others?

(e.g., explaining numbers to non-grants staff, getting stakeholders to understand the importance of certain programs, ensuring subrecipient compliance, bridging the programmatic and financial aspects of grants management)

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Where would automation or AI assistance make the biggest impact?

(e.g., preparing reports, answering "what-if" questions, collaboration and communication, grants research)

Are there any other topics around AI you'd like us to explore today?

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